

» Sage Accpac ERP 5.6A Product Update 2 Readme

## Sage Accpac 5.6A Product Update 2 Readme

Product Update 2 contains a modified version of one or more Sage Accpac program components. It is not a full upgrade or a product replacement. It is valid only until we release the next product update or the next version of Sage Accpac.

### Updating Bank Services

**Important:** This product update contains a database change for Bank Services. After installing the update, you will need to re-activate your data for Bank Services 5.6A.

### Upgrading from Version 5.3

**Important:** If you upgraded Bank Services from version 5.3 to version 5.6 *before* you installed Product Update 1, make sure you run Bank Services' data repair utility before you reverse transactions posted in version 5.3. If you have not already run this utility, contact Customer Support for assistance.

### Product Update 2 Program Fixes

The following sections describe program fixes included in Product Update 2.

#### System Manager

- Fixed all known problems with the use of Asian characters in data entry fields and on the desktop when using English Windows. The program no longer truncates Asian characters, the Finder is now operational, and Asian characters appear correctly in lists and tables. For more information, see Knowledgebase article 210-31068.
- Fixed a problem that occurred when running Sage Accpac processes over a long period of time. Memory leaks caused core processes to run out of memory eventually, and crash. For more information, see Knowledgebase article 210-31059.
- Fixed a problem that occurred when signing on to web-deployed Sage Accpac through a browser and when macros attempted to sign on to Sage Accpac, if you used Windows Authentication. The system did not let you open a Sage Accpac session.
- Fixed a problem that could occur in a very active multiuser environment where user passwords were corrupted in database profiles. (This problem occurred only in heavily used systems with many workstations.)
- Fixed a problem that occurred when Sage Accpac tables exceeded 261 fields. If 3rd-party programs inflated tables beyond this size, forms that used those tables would close immediately when you tried to open them.
- Fixed a problem that prevented DBSpy from reporting error codes from most database calls.

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#### Bank Services

- Fixed a problem that occurred when reconciling OFX statements, where the program mismatched and reconciled incorrect transactions. For more information, see Knowledgebase article 210-30058.

#### Changes in Version 5.6 Product Update 2

##### Updating Bank Services

##### Upgrading from Version 5.3

##### Product Update 2 Program Fixes

- **System Manager**
- **Bank Services**
- **Accounts Payable**
- **Accounts Receivable**
- **General Ledger**
- **Inventory Control**
- **Purchase Orders**
- **Order Entry**
- **Project and Job Costing**
- **Canadian and US Payroll**
- **Intercompany Transactions (ICT)**
- **Ops Inquiry**
- **Item Number Change**

#### Changes Included in Product Update 1

- **Improved LanPak Registration**
- **Updated Workflow Macros**
- **Product Update 1 Program Fixes**

- Fixed a problem that occurred when manually clearing withdrawals on OFX statements, where the program did not recognize transaction numbers that started with letters. For more information, see Knowledgebase article 210-30095.
- Fixed a problem that occurred when manually clearing withdrawals on OFX statements if you selected the option to match deposits by deposit slip. When you tried to clear a withdrawal, the program incorrectly reported that the amount on the OFX statements was different than the amount used in Bank Services. (This problem did not occur if you selected the option to match deposits by transaction number.) For more information, see Knowledgebase article 210-30095.
- Improved the performance of the Bank Reconciliation form. The program now displays outstanding transactions faster than in earlier releases of version 5.6 for bank accounts that have a large number of reconciled checks. For more information, see Knowledgebase article 210-31027.
- Fixed a problem that could prevent you from posting source currency bank entries if your Company Profile was set up to report errors when posting transactions to locked periods. If you tried to post a bank entry that used a *rate date* from a locked period, the system reported that the fiscal period was locked, even if the bank entry date did not fall in a locked period.
- Fixed a problem that could occur if your Fiscal Calendar contained a discrepancy of two years or more between a fiscal year and the fiscal year/periods contained in that fiscal year. In this very unusual circumstance, when you processed transactions, the program always checked the locked status for the *first* period in the fiscal year, regardless of the period to which you entered the transaction.

For example, if you printed an Accounts Payable check that you entered for period 6 that started June 1 and ended June 30, 2010, but that period fell into fiscal year 2008 in the Fiscal Calendar, you could receive an error, a warning, or no message, depending on the setting for the Locked Fiscal Period option in the Company Profile. If the first period was locked, you received an error, and you could not post the check. However, if your system was set to display a warning or no message, you could post the check, but it would be posted to period 1.

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### Accounts Payable

- A new form, T5018 Electronic Filing, is now available in the A/P Periodic Processing folder. You use this form to file Canadian T5018 information returns electronically. For more information, and for instructions on using this new form, refer to the revised Accounts Payable help included with this product update.
- Updated the 1099 Electronic Filing form to meet changed IRS specifications for the 2010 year. For more information, see Knowledgebase article 210-31250.
- Fixed a problem that prevented the creation of source codes for Accounts Payable when activating this program for a new company database.
- Fixed a problem that occurred when importing multicurrency invoices. The program used the session date, rather than the rate date specified in the imported transaction, to determine the exchange rate.

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### Accounts Receivable

- Improved performance of the Customer Inquiry form when national account members are included in queries for national account customers. For more information, see Knowledgebase article 210-31051.
- Fixed a problem that prevented the creation of source codes for Accounts Receivable when activating this program for a new company database.

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### General Ledger

- Fixed an issue that caused a runtime error when using the GIF1.xls and Budget.xls macros with 32-bit Microsoft Office 2010. After retrieving data into an Excel spreadsheet, an error occurred, causing Excel to close.

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## Inventory Control

- Fixed a problem that caused SN/LT Data Conversion to fail if an existing Inventory Control cost adjustment included two detail lines with the same item number.
- Fixed a problem that prevented you from changing the account set for serialized or lotted items that used an account set with serial or lot costing.
- Fixed a problem that prevented some reports from displaying the costing method, and also caused some reports to display an incorrect number of items. For more information, see Knowledgebase article 210-29030.
- Fixed a problem that allowed the creation of invoices where the serial quantity was different from the quantity shipped for items that used serial costing. If you selected the option Allow Serial Quantity To Be Different From The Quantity In The Entries in the item record, and then changed the costing method for the item's account set to Serial, you could create an invoice where the serial quantity was different from the quantity shipped.
- Fixed a problem that caused different values to appear in the summary and details of the Lot Tracking reports after upgrading to version 5.6. In some cases, the program displayed the error message "Convert LTHIST's cost adjustment with the same item numbers in two or more detail lines to IC Adjustment Detail lots failed" during the upgrade. For more information, see Knowledgebase article 210-30049.
- Fixed a problem that could occur when upgrading to version 5.6, causing conversion of Order Entry shipment history to Inventory Control serial number history to fail. For more information, see Knowledgebase article 210-30319.
- Fixed a problem that occurred during disassembly of a sub-assembly, which caused the program to display incorrect component quantities after disassembly. For more information, see Knowledgebase article 210-31052.
- Fixed a problem that could cause an error during Day End processing if you use the option to cost items during posting.

When Day End Processing encountered a shipment that included two or more details with the same item number, if one of the details had a zero quantity and the other details had non-zero quantities, you would receive the error "Item Valuation. Record already exists," and Day End Processing would stop. (This might occur, for example, if the shipment included the same item at different locations but you shipped only from one location, or if the shipment was for multiple orders with duplicate items and you shipped only some of the items.)

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## Purchase Orders

- Fixed a problem that prevented some optional field records from being posted to General Ledger.
- Fixed a problem that prevented the requisition cost from being updated if you created a requisition without vendor information, and then added vendor information.
- You can now change the G/L expense account for non-inventory items when you enter invoices, returns, debit notes, and credit notes, provided the option Create GL Entries For Non-inventory Expenses From Receipt/Return is not selected for your Purchase Orders system. Previously, you could not change the expense account for invoices, returns, debit notes, and credit notes, regardless of the setting for this option.
- Fixed an issue that produced blank Aged Purchase Order reports for single-currency companies that use ZAR as their functional currency.
- You can now import a receipt that is applied to a purchase order and that includes serial numbers or lot numbers without receiving an error message.

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## Order Entry

- Fixed a problem that could cause incorrect information to appear in the OEAUDD audit table. If you entered an item followed by a miscellaneous charge in Order Entry, shipped and invoiced the order, and then ran Day End Processing, the extended cost for the item replaced the extended cost for the miscellaneous charge in the OEAUDD audit table.

- Fixed a problem that could cause an error when posting a shipment if Inventory Control is set to cost items during Day End Processing and does not allow negative inventory, and if the Default Quantity Committed option is selected on the O/E Options form. If you created a shipment for an order, and then later set the Quantity Shipped amount to zero, when you tried to post the shipment, the program displayed the error message "Invalid Input. Negative inventory is not allowed."
- Fixed a problem that could prevent the Quantity Reserved For Order field on the I/C Lot Numbers form from being updated. If you shipped an order that included an item with a lot number, and then later set the Quantity Shipped amount to zero, the Quantity Reserved For Order field was not updated on the I/C Lot Numbers form.
- Fixed a problem that could occur when importing an O/E order with a new Inventory Control item. If the item had no location details and the Allow Negative Inventory Levels option in Inventory Control was not selected, the import failed and the program displayed the error message "Invalid input. Negative inventory levels are not allowed for item X at location Y."
- Fixed a problem that could prevent some detail lines from appearing in the OEINV01 and OEINV02 reports if your database was very large and you had not cleared history for a long time.
- Fixed a problem that occurred when selecting a customer or clicking the Totals tab on the Order Entry form. If you were using a Terms Code with a Discount Type of Discount Date Table, the program displayed the error message "Discount date entered cannot be later than the due date." For more information, see Knowledgebase article 210-30011.
- Fixed a problem that could occur if you inserted new items below the first item for a previously posted shipment, posted the shipment, and then repeated this process a number of times. When running Day End Processing after posting the shipment, the program displayed the error message "Shipment Cost-To-Clear Detail. Record already exists." For more information, see Knowledgebase article 210-30222.
- Fixed a problem that prevented setting Quantity Backordered to zero. If you created a partial shipment for an order, changed the default Quantity Backordered to zero, posted the order, and then reopened the order, the Quantity Backordered reverted to the original default value.
- Fixed a problem that occurred if you selected the option Print Only Labels Marked As Required when printing shipping labels by order number. An error message appeared saying that no records were found in the range you specified, even if there were required labels in the range.
- Fixed a problem that could occur when using the Copy Orders form to create a new order. If you changed the quantity ordered for an item that was not serialized or lotted in the new order, a warning appeared telling you that the Serials/Lots form would not be displayed. (Once you closed the warning, you could create and post the new order.)
- Fixed another problem that occurred when using the Copy Orders form to create a new order. The program used the tax group defined for the customer in the A/R Customer record. The program now checks whether a primary ship-to location exists for the customer, and if it does, it uses the tax group for the customer's primary ship-to location.

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### Project and Job Costing

- Improved performance when posting revise estimate transactions for large databases.
- Fixed a problem that enabled some Timecard users to view, edit, and post other users' unposted timecards, although they did not have authorization to do so.
- You can now create a new invoice batch in Accounts Receivable when you post a billing worksheet, even if there is an unposted job-related batch in Accounts Receivable.

If you *always* want to create a new Accounts Receivable batch whenever you post a billing worksheet, open the pm.ini file (using Notepad or another text editor), and insert the following line in the [General] section:

**CreateNewARBatch=1**

- Fixed a problem that could occur when multiple users worked with billing worksheets and job-related invoice batches at the same time. If you opened a job-related invoice batch for editing in Accounts Receivable, and then another user posted a new billing worksheet before you saved your changes in the open batch, the program appended new invoices to your open batch and immediately changed the

batch status to Ready To Post. Your changes were not saved, so you had to reopen the batch and re-enter the changes.

- Fixed a problem that could occur when upgrading to version 5.6, if you had changed the cost class used by cost type in the earlier version. When activating version 5.6, the program displayed the error message "Project Resource Activities. Attempt to modify a different record than was retrieved" or "Incorrect procedure. Update view PMRESC Failed," and the upgrade failed.
- Fixed a problem that could cause the PJC Detailed Transactions report to include excess details. If a contract included two or more resources with identical codes and you processed a transaction for one of the resources, the report also included a detail for the other resource. (The transactions were posted correctly, however.)

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### Canadian and US Payroll

- Fixed a problem that prevented expense reimbursements and accrual payments from flowing to Project and Job Costing. For more information, see Knowledgebase article 210-30321.
- Fixed a problem with the display of names in Timecard's finder. The Employee Timecard Finder now displays an employee's first and last name details correctly.

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### Intercompany Transactions (ICT)

- Fixed a problem that occurred when posting Accounts Payable batches from ICT. If one of the entries in a batch had an error that prevented it from being posted, subsequent entries in the batch would be posted to ICT General Ledger, but not to the remote company's Accounts Payable. This resulted in discrepancies between the ICT General Ledger and the remote company's Accounts Payable.

**Note:** This update corrects the cause of the problem, but not your data. After you install this product update, the problem will not recur, but any existing problems with your data will remain. For more information, see Knowledgebase article 210-30062.

- Fixed a problem that could create a data integrity error after you cleared printed invoice posting journals using ICT's A/P Clear History form. Errors were reported under 'Posting Journal Generated AP Entries and GL Details' in the report generated after running the data integrity check.

**Note:** This update corrects the cause of the problem, but not your data. After you install this product update, the problem will not recur, but any existing problems with your data will remain.

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### Ops Inquiry

- Fixed a problem that occurred when running Ops Inquiry report if the Customer Group field contained four or more characters.
- Fixed a problem that prevented the Misys-SLT tab from being displayed.

### Item Number Change

- Fixed a problem that prevented you from changing item numbers in PJC material returns transaction when running MS SQL.

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## Changes Included in Product Update 1

This section describes program changes that were included in Product Update 1.

### Improved LanPak Registration

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Sage is implementing several new business processes that will help us to deliver an extraordinary customer experience.

One of our customer service enhancements is a streamlined license registration process. Now, when you purchase new LanPak licenses, you register only one LanPak serial number and one activation code for all users and database types.

**Note:** You now use the License Manager to register *all* new LanPak licenses. The Register button is not available for new LanPaks on the License Information form.

#### To record a new LanPak license in the License Manager:

1. On the Sage Accpac desktop, click **Help > Licenses > License Manager**.
2. Check the License Information tab to make sure that the name in the Company field matches the name Sage used to issue the LanPak activation code. (Change the Company field *only* if the names don't match.)
3. Click the **Users** tab.  
**Note:** The system allows you to register only one of the new LanPak licenses. If a new temporary LanPak license exists for this version, skip to step 6, and then follow the remaining instructions to enter your permanent registration on the existing line.
4. Right-click the grid, and then select Insert from the menu that appears.  
The new entry shows your current Sage Accpac version and edition.
5. In the new line, double-click the **License Type** column, and then select **LanPak** from the list.  
*Do not select a database-specific entry!*
6. Double-click in the **Count** column, and then type the total number of users who require Sage Accpac access for this installation. (The count is the sum of existing users plus the new users for whom you're adding LanPak licenses.)  
If you already have a permanent license for this version, the system asks you to confirm whether you want to overwrite the existing license.  
If you receive this message, click **Yes**.  
The system immediately deletes any existing LanPak licenses.
7. Double-click in the **Serial Number** column, and then type the LanPak serial number that Sage provided.
8. Double-click in the **Activation Code** column, and then type the activation code that Sage provided.  
If you don't yet have an activation code, you can create a temporary license by leaving the activation code blank.
9. Press **Tab**, or click elsewhere on the grid, to leave the field.  
The system changes the Count to the purchased amount (if necessary) and enters Activated in the Activation Code field.  
**Important:** You must record at least one LanPak 5.6 license to use Sage Accpac ERP.
10. Click **Close**, and then click **OK**.

For new installations, note the following:

- You enter your 10-digit customer account number in the Client ID field on the License Information tab. (You don't have to change this field for existing installations.)
- You enter other information in the License Manager as described in Chapter 6 in the *Sage Accpac Installation and System Administrator's Guide*.

#### After Registering New LanPak Licenses

Note that once you register a new LanPak license, you can't add new database-specific licenses. New LanPak licenses are effective for all supported database types.

#### Update for Integration Access Packs

We have also fixed a problem with IAP user licenses, which are required to run some external applications. The License Manager now correctly generates licenses for the 100 Edition and 200 Edition of Sage Accpac ERP.

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## Updated Workflow Macros

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Product Update 1 includes several AVB macros that can help you to manage your workflow. These macros were available in earlier versions, but not in the initial release of version 5.6:

- [Workflow.avb Macro \(Purchase Orders\)](#)
- [WorkReq.avb Macro \(Purchase Orders\)](#)
- [Workmon.avb Macro \(Purchase Orders\)](#)
- [Oeordact.avb Macro \(Order Entry\)](#)
- [Reverseinvoice.avb Macro \(Order Entry\)](#)

To ensure compatibility with version 5.6, this update installs two files from Microsoft's security update KB957924, which enable the macros to work in Sage Accpac version 5.6. The files are msflxgrd.ocx and richtx032.ocx.

### To run the macros:

1. On the Macro menu, click Run.  
The Run Macro dialog box appears.
2. From the Files Of Type list, select VBA Macro Files.
3. Double-click the macro you want to use.

The rest of this section describes the individual macros.

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### Workflow.avb (Purchase Orders)

Employees can use the Workflow.avb macro to send requisitions for approval. The employee highlights the requisition for which approval is required and sends it as an e-mail attachment to the manager's e-mail address.

**Note:** The Workflow.avb macro should be available only to employees with rights to enter a requisition in Purchase Orders.

### WorkReq.avb Macro (Purchase Orders)

Employees can use the WorkReq.avb macro to request approval to purchase items and to specify the estimated cost of the purchase. The request is sent as an attachment to the e-mail address specified on the request for approval. A requisition is automatically posted for the request in Purchase Orders.

**Note:** The WorkReq.avb macro should be available only to employees with rights to enter a requisition in Purchase Orders.

### Workmon.avb Macro (Purchase Orders)

Managers can use the Workmon.avb macro to approve requests for purchases from employees. When a manager receives a Requisition Request by e-mail from an employee, the manager can either approve or reject the request.

If the manager approves the request, a purchase order is created automatically for the items, and an e-mail confirmation is sent to the employee.

If the manager rejects the request, an e-mail is sent to the employee. The manager can provide the reason for rejecting the request.

**Note:** The Workmon.avb macro should be available only to employees with authority to approve or reject requests for purchases.

### Oeordact.avb Macro (Order Entry)

You can use the OEordact.avb macro to create a dynamic Order Action report in Microsoft Excel.

You can specify whether to print details or a summary report, you can select the orders to include according to their item status, print status, and whether they have been invoiced, and you can select ranges of order numbers, dates, customers, salespersons, and order totals.

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### Reverseinvoice.avb Macro (Order Entry)

Employees can use the reverseinvoice.avb macro to create a credit note and recreate shipments for a specified invoice.

**Note:** Be sure that the invoice has been processed by Day End Processing before you try to reverse it using the macro.

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## Product Update 1 Program Fixes

The following sections describe program fixes that were included in Product Update 1:

- [Bank Services](#)
- [General Ledger](#)
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- [Serialized Inventory](#)
- [Project and Job Costing](#)
- [Return Material Authorizations](#)
- [Item Number Change](#)
- [Vendor Number Change](#)
- [Canadian and US Payroll](#)

### Bank Services

- If you activate your data *after installing this product update*, you can view and reverse deposits posted in version 5.3A.
- Attempting to reverse an A/R deposit no longer causes a bank reconciliation to fail to post. We *strongly* recommend that you run Data Integrity for Accounts Receivable and Bank Services after installing this product update.
- Deleting a bank entry for a bank other than the default bank now deletes the correct bank entry and removes the associated transaction properly from the Reconciliation tab, so you can post the reconciliation. (Before this product update, the program correctly removed transactions only for the default bank.) **Note:** You must install Product Update 1 before you can delete a bank entry for a non-default bank successfully. If you continue to have problems afterwards, you may want to contact your Business Partner or Customer Support.

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### General Ledger

- G/L Period End Maintenance no longer stops when you try to delete inactive accounts for which there are unposted journal entries. The program now displays an error message, and proceeds with the remaining period-end maintenance tasks.

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### Accounts Payable

- A/P Invoice Entry correctly inserts details for distribution sets.

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## Inventory Control

- Day End Processing no longer displays the error "Invalid input. Location does not exist" when it encounters I/C adjustments that include non-stock items and non-existent locations.
- The I/C Movement Report correctly shows quantity changes from credit notes posted in previous versions.
- The I/C Item Valuation report now uses the quantity in stocking units of measure to determine quantities in inventory.
- You can save I/C Assembly entries even when there are insufficient item quantities on hand.
- You can allocate lot numbers when the stocking UOM is different from the lot UOM. Item validation is now correct, so you no longer receive the message "Invalid Input. There are insufficient quantities to be removed ..."
- If you were using simplified serial numbers in earlier versions, activation now removes serial records that are no longer associated with document details.
- You can drill down to Ops Inquiry from I/C Stock Transactions Inquiry (provided Ops Inquiry is activated).

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## Purchase Orders

- After upgrading from version 53A, you can edit purchase orders created in the earlier version without producing Day End Processing errors.
- You can no longer change the Expense account for non-inventory items during P/O Invoice Entry.
- You can now post a P/O Order Entry that includes a required optional field.
- The Item Finder now correctly displays item optional fields in standalone Purchase Orders programs.
- You can drill down to Ops Inquiry from P/O Order Entry (provided Ops Inquiry is activated).
- You can no longer change the G/L account for posted Purchase Orders transactions that use non-inventory or non-stock items.

**Correction:** Purchase Orders help suggests that you can partially invoice receipts for serialized or lotted items. Note that in version 5.6, partial invoicing of such receipts is not permitted.

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## Order Entry

- O/E Invoice Entry no longer lets you post an invoice to a locked fiscal period when you create the invoice using O/E Order Entry or Shipment Entry.
- Order Entry now passes to Shipment Entry any tax classes that you override in O/E Order Entry.
- Drilling down from General Ledger to Order Entry no longer generates a query run error if the internal order number in the database is very large (more than 10 digits).
- You can drill down to Ops Inquiry from Shipment Entry, Invoice Entry, and Credit/Debit Note Entry (provided Ops Inquiry is activated).
- O/E Picking slips that print on multiple pages now include "Continued on Next Page."
- Picking slips show complete references, without truncation.
- You can post quotes, standing orders, and future orders in Order Entry regardless of inventory levels.
- O/E Current Orders Inquiry now includes transactions that have blank Expected Ship Date fields.

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## Serialized Inventory

- I/C Serial Number Transaction Inquiry shows transactions posted in any third-party programs.

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## Project and Job Costing

- Taxes are allocated to the correct tax group when you post job-related costs from Order Entry and Purchase Orders. (The A/R item provides the default tax classes.)
- Posting revised estimates to an internal project no longer generates an error message.
- Creating material usage transactions that use different units of measure no longer generates the message "Negative inventory levels are not allowed for item" when there is sufficient stock.

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## Return Material Authorizations

- **Important:** Product Update 1 includes a database change for RMA 5.6. RMA will be disabled until you reactivate your data.
- RA Entry includes a number of improvements in the way it handles lots, serials, and special characters.
- You cannot delete optional fields that are used in an RMA entry.
- The customer account set Finder displays only account sets that use the customer's currency.
- You can no longer delete templates that are used in existing RMA documents.
- Price discounts are now calculated correctly after you change the customer type.

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## Item Number Change

- You can now apply A/P payments and A/R receipts to job-related documents after using the Item Number Change program to change item numbers.

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## Vendor Number Change

- Combining vendors that used the same document number on A/P invoices no longer generates an error for document numbers longer than 22 characters.

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## Canadian Payroll

- We have improved the performance of paycheck printing and posting when there are many history details. For more information, see Knowledgebase article 210-29022.
- The overtime rate is calculated properly for overtime schedules that include multiple lines, where the first line includes Hours Over equal to zero.
- Cost center overrides work properly for employer deductions.
- You can import job-related timecards without receiving the error "P/M Job Resource Validation. Attempt to change read-only field 'Billing Type'."
- The Earnings report now prints the following new Box O codes for the RL1 Reporting field:
  - CA - Wage Earner Protection Program
  - CB - Tax-free Savings Account
  - CC - Beneficiary of an RDSP

## US Payroll

- The overtime rate is calculated properly for overtime schedules that include multiple lines, where the first line includes Hours Over equal to zero.
- Cost center overrides work properly for employer deductions.
- You can import job-related timecards without receiving the error "P/M Job Resource Validation. Attempt to change read-only field 'Billing Type'."
- The Employee Information report now prints the current Arizona tax rates.

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