

Hardware, Software Requirement for Sage ERP Accpac version 6.0

1. Database Server Operating Systems

The compatibility requirements are for the full install of the database engine.

| | Pervasive.SQL | | | | Microsoft SQL | | | | | | Oracle* | |
|--------------------------|---------------|----|------|----|---------------|----|------|----|-----------|----|---------|----|
| | 10.2 | | 10.3 | | 2005(SP3) | | 2008 | | 2008 (R2) | | 11g | |
| OS Architecture | 32 | 64 | 32 | 32 | 32 | 64 | 32 | 64 | 32 | 64 | 32 | 64 |
| Microsoft Windows | | | | | | | | | | | | |
| 2008 Server (R2) | | | • | • | • | • | • | • | • | • | | |
| 2008 Server | | | • | • | • | • | • | • | • | • | | |
| 2003 Server R2 (SP2) | | | • | • | • | • | • | • | • | • | • | |
| 2003 Server (SP2) | | | • | • | • | • | • | • | • | • | • | |
| RedHat Enterprise 4 or 5 | | | | | | | | | | | | |

- Supported and tested

Additional Notes

- Microsoft SQL Server Enterprise, Standard, Workgroup, and Express Editions are supported.
- Oracle Enterprise, Standard, and Standard Edition One are supported for company and system databases. Oracle is not supported for the portal database.
- See the database vendors' websites for limitations of their databases.
- Only the WE8MSWIN1252 code set is supported in an Oracle environment.

2. Workstation Operating Systems

* The compatibility requirements are for the client portion of the database engine.

| | Pervasive.SQL | | | | Microsoft SQL | | | | | | Oracle* | |
|--------------------------|---------------|----|------|----|---------------|----|------|----|-----------|----|---------|----|
| | 10.2 | | 10.3 | | 2005(SP3) | | 2008 | | 2008 (R2) | | 11g | |
| OS Architecture | 32 | 64 | 32 | 32 | 32 | 64 | 32 | 64 | 32 | 64 | 32 | 64 |
| Microsoft Windows | | | | | | | | | | | | |
| Windows 7 | | | • | • | • | | • | | • | | | |
| Windows Vista | | | • | • | • | • | • | • | • | • | | |
| Windows XP (SP3) | | | • | • | • | • | • | • | • | • | | |

- Supported and tested

Additional Notes

- Windows 7 Enterprise, Ultimate, Professional, and Home Premium; Windows Vista Enterprise, Ultimate, Business, and Home Premium; Windows XP Professional and Media Center Edition are supported.
- Microsoft Excel 2003, 2007 or 2010 32-bit is required on each workstation running Financial Reporter.
- Microsoft Outlook 2003, 2007 or 2010 32-bit is required on each workstation to use the email function.
- Microsoft Application Virtualization (App-V), which is another method to deploy Office 2010, is not supported.
- Sage ERP Accpac web-deployed workstations require Internet Explorer 7.0 or 8.
- Printing with Windows 7 as the Web Deployment server is not currently supported.
- To run Microsoft Windows 7, you must run Pervasive PSQL version 10.3.
- The Sage ERP Accpac Portal requires Internet Explorer 7.0 or 8. (Other browsers are not supported.)

Sage ERP Accpac Portal Requirements

The Sage ERP Accpac Portal supports:

- Microsoft Internet Explorer Versions 7 and 8, only.
- Microsoft SQL Server (including Microsoft SQL Server Express) and Pervasive PSQL. Note that the portal database can use a different database format than the company and system databases.
- Internet Information Services (IIS) version 6 or 7. IIS is required for the web server)

3. Sage ERP Accpac Application Server Operating Systems

* The compatibility requirements are for the client portion of the database engine.

| | Pervasive.SQL | | | | Microsoft SQL | | | | | | Oracle* | |
|--|---------------|----|------|----|---------------|----|------|----|-----------|----|---------|----|
| | 10.2 | | 10.3 | | 2005(SP3) | | 2008 | | 2008 (R2) | | 11g | |
| OS Architecture | 32 | 64 | 32 | 32 | 32 | 64 | 32 | 64 | 32 | 64 | 32 | 64 |
| Microsoft Windows | | | | | | | | | | | | |
| 2008 Server R2 (SP1)* | | | • | • | • | • | • | • | • | • | | |
| 2008 Server (SP1)* | | | • | • | • | • | • | • | • | • | | |
| 2003 Server R2 (SP2) | | | • | • | • | • | • | • | • | • | • | |
| 2003 Server (SP2) | | | • | • | • | • | • | • | • | • | • | |
| 2008 Server R2 (SP1), Terminal Services | | | | | | | | | | | | |
| 2008 Server (SP1), Terminal Services | | | | | | | | | | | | |
| 2003 Server R2 (SP2), Terminal Services | | | | | | | | | | | | |
| 2003 Server (SP2), Terminal Services | | | | | | | | | | | | |
| XenApp Server 5.0 for Windows 2003 and 2008 | | | | | | | | | | | | |

- Supported and tested

Additional Notes

- Printing in Web Deployment requires Sage ERP Accpac Web Reporting by Crystal. Currently, Web Deployment ships with Crystal RAS XI R1, while the regular deployment uses Crystal Reports Runtime Edition XI R2.
- Sage ERP Accpac Web Reporting by Crystal is not supported on Windows Server 2008 and 2008 R2.
- Previous versions of Crystal Enterprise are not compatible with System Manager 6.0.
- Printing in Web Deployment requires Sage ERP Accpac Web Reporting by Crystal.

4. Hardware Requirements

Recommended Configurations

| Typical Sage Accpac ERP 500 Customer Profile | Small Business | Mid-Size Business | Large Enterprise |
|---|--|--|--|
| Number of Users | 1-5 | 5-10 | 10+ |
| Modules | Financials & Operations Modules* | Financials & Operations Modules* | Financials & Operations Modules* |
| Database Engine | Pervasive PSQL or Microsoft SQL Express or Standard (x86 or x64) | Microsoft SQL Standard (x64) | Microsoft SQL Standard (x64) |
| Database Size | 0.25-5 GB | 5-10 GB | > 10 GB |
| Windows Operating System | X86 Windows Server Standard | Windows Server Standard with Terminal Services (x64) | X86 and x64 Windows Server Standard/ Enterprise with Citrix |
| Reporting | Standard | Moderate | Intensive |
| Financials Modules include : System Manager, General Ledger, Accounts Receivable and Accounts Payable. Operations Modules include: Inventory Control, Order Entry and Purchase Orders. | | | |
| Recommended Hardware Specifications (Minimum) | | | |
| Workstation | Intel Core 2 Duo 2 GB RAM XP) 4 GB RAM (Vista /7) 100 MB for workstation files Windows XP Pro, Vista, 7 | Intel Core 2 Duo 2 GB RAM XP) 4 GB RAM (Vista /7) 100 MB for workstation files Windows XP Pro, Vista, 7 | Intel Core 2 Duo 2 GB RAM XP) 4 GB RAM (Vista /7) 100 MB for workstation files Windows XP Pro, Vista, 7 |
| Sage ERP Accpac Server | Intel Duo-core Processor or higher 4 GB RAM 5 GB for Application | Intel quad-core Processor or higher 8 GB RAM 5 GB for Application | 2x Intel quad-core Processor or higher 8 GB RAM 5 GB for Application |
| Sage ERP Accpac Portal | 2.00 GHz Quad-core processor | 2.00 GHz Quad-core processor | 2.00 GHz Quad-core processor |
| Server | 4 GB RAM 5 GB for Application Files + Shared Data Raid 1 | 8 GB RAM 5 GB for Application Files + Shared Data Raid 1 | 8 GB RAM 5 GB for Application Files + Shared Data Raid 1 |

| | | | |
|-------------------------------|---|--|--|
| <p>Citrix Terminal Server</p> | <p>2.00 GHz dual –core processor</p> | <p>2.00 GHz dual –core processor</p> | <p>2x Intel quad-core processor or higher</p> <p>Windows Server Standard with Terminal Services (x64)</p> <p>8 GB RAM capable of supporting 40 concurrent user sessions</p> <p>2.00 GHz dual –core processor</p> |
| | <p>4 GB RAM (32 bit)* 8 GB RAM (64 bit)* Windows 2003/2008 Server Standard (x86 or x64)</p> | <p>8 GB RAM Windows 2003/2008 Server Standard R2 (x64)</p> | <p>16 GB RAM Windows 2003/2008 Server Standard R2 (x64)</p> |
| <p>Database Server</p> | <p>Microsoft SQL 2005/2008 Express or Standard (x86 or x64)</p> <p>120 GB Hard Disk Space</p> <p>Raid 5 for SQL Data Files</p> <p>Raid 1 for SQL Log Files</p> <p>2GB RAM</p> | <p>Microsoft SQL 2005/2008 Standard (x64)</p> <p>250 GB Hard Disk Space</p> <p>Raid 1 for Operating System</p> <p>Raid 5/10 for SQL Data Files</p> <p>Raid 1 for SQL Log</p> | <p>Microsoft SQL 2005/2008 Standard (x64)</p> <p>500 GB Hard Disk Space</p> <p>Raid 1 for Operating System</p> <p>Raid 10 for SQL Data</p> <p>Raid 1 for SQL Log Files</p> |